SERVICE GUIDE Global Travel Companions Ltd

Travel companion service

One-to-one support for people who'd rather not travel alone, on long-haul and international journeys.

Global Travel Companions is a UK company led by a registered nurse. A vetted, insured professional companion travels with you, or with someone you care about, from departure to safe arrival, whether that's London to Sydney or New York to Tokyo.

- ✓ Nurse-led UK company
- ✓ Enhanced DBS checked
- ✓ Fully insured
- ✓ Journeys worldwide

WHO IT'S FOR

Who we help

- Elderly parents and older travellers flying long-haul
- Visiting family abroad, or family overseas who can't travel
- Compassionate journeys, such as to a funeral or memorial
- Nervous flyers, or anyone who'd rather not fly alone
- Going home after hospital, when no nursing care is needed
- Long or multi-leg trips, cruises and rail journeys

What your companion does

- Meets you at home, or at the airport, station or port
- Helps with check-in, security, boarding and connections
- Handles luggage and books airport assistance or a wheelchair
- Good company, with someone to talk to all the way
- Reminds you when your medication is due, if you'd like
- Sorts things out if plans change, and keeps family updated
- Stays until you're handed over to the person meeting you

Good to know

- **Practical help and company,** not medical, nursing or personal care such as washing or dressing.
- **Medication.** You keep and take your own. Your companion can remind you when it's due.
- **Overnight stays.** Companions need their rest, so night-time support isn't included.
- **If you're unwell,** your companion calls local emergency services and lets family know.

Need medical support on the way? Ask about our nurse escort service, which puts a UK-registered nurse with the traveller.

WHO'S BEHIND GLOBAL TRAVEL COMPANIONS

Global Travel Companions was set up by Richard Wright, an NMC-registered adult nurse with 15 years' experience in NHS hospital care, aeromedical repatriation, cruise ship nursing and international medical assistance. He still works as a flight nurse.

How we choose our companions

Our companions are self-employed professionals rather than employees, but we check them as thoroughly as any employer would.

Before working with us, every companion has:

- a pre-screening interview and two references
- ID and right-to-work checks
- an Enhanced DBS certificate
- training certificates, including safeguarding
- their own business liability, professional indemnity and travel insurance
- registration as self-employed or as a limited company

Matched to your journey

We pick the companion for each trip based on what matters for that journey: the traveller's needs, the route, the dates, and anything that would help them feel at ease. Your companion is there in a professional capacity, from the first meeting to the final handover.

Insurance and safeguards

- Global Travel Companions Ltd is insured with Beazley for professional indemnity and public liability, up to £2 million, on top of each companion's own cover.
- Every journey is risk assessed before we confirm it.
- We're ICO-registered and listed on GOV.UK's list of UK medical repatriation companies.

How it works

1 Tell us more

The route, dates and what would help. A family member can do this for you.

2 Get a quote

Clear and with no obligation. Our fee and travel costs are shown separately.

3 Confirm

We send our Terms and ask for a fit-to-travel letter if it's needed.

4 Travel

Your companion meets you and stays with you until the agreed handover.

Common questions

How much does it cost?
Every journey is quoted individually. The quote shows our fee and the companion's expenses, such as flights, hotels and transfers.

Do I need travel insurance?
That's your choice, and we can't give insurance advice. Our service is non-medical and doesn't include medical costs.

Where can you travel?
Almost anywhere, including routes that never touch the UK, like Sydney to Los Angeles. We don't travel to areas the UK Foreign Office (FCDO) advises against.

Who books the flights?
You, your travel agent, or the specialist travel agent we work with. We're not a travel agent and don't sell holidays or packages.

What if a flight is delayed or cancelled?
Your companion stays with you, helps rebook and keeps family informed. Extra time and costs follow our Terms and Conditions.

How much notice do you need?
As much as you can give. We'll look at shorter notice, depending on who's available.

Talk to us about a journey

Still deciding? Reply to our email or give us a call. There's no obligation, and we'll tell you honestly what would help.

PHONE 020 3886 2376
EMAIL ops@globaltravelcompanions.co.uk
WHATSAPP +44 7465 674964
WEB globaltravelcompanions.co.uk

Visit our website